



Dawat-e-Hadiyah

Dawat-e-Hadiyah, a charitable trust of the Dawoodi Bohra community and Dawat-e-Hadiyah is the administration of the Dai-I-Mutlaq, His Holiness Syedna Taher Fakhruddin TUS.

Smartsheet helped Dawat-e-Hadiyah for gathering data from external sources which saves time and increases efficiency.

- **Value-added to Dawat-e-Hadiyah operations** – Increased efficiency and automation of routine follow-ups.

DAWAT-E-HADIYAH is a charitable trust of the Dawoodi Bohra community. It is a Non-Governmental Organization located in Mumbai and registered as a trust (non-government) in Mumbai, Maharashtra.

This DAWAT-E-HADIYAH NGO charity is working on Key Issues of Education & Literacy, Disaster Management, Aged/Elderly, Health & Family Welfare, Housing, and Women's Development & Empowerment.



Dawat-e-Hadiyah

Customer: Dawat-e-Hadiyah

A charitable trust of the Dawoodi Bohra community

Organization Size:

100 - 1000 Employees

Region: Mumbai, India

Website:

<https://bit.ly/3qIjJJu>



Challenges faced before deploying

- Team collaboration
- Collation of documents and data in one place.



The **primary Use case** of using Smartsheet.

1. For collaboration and collation of documents and data in one place.
2. To get real time information about tasks completed and pending tasks.
3. To assign 'tasks to specific team members and thus follow up on deadlines becomes simple.

Quantitative savings in terms of **Time / Money/ Resources**.

Everything we need is on one sheet and thus we do not need to go back and forth through several applications when working on a project – it's all there in one place. This saves time and increases efficiency.

I use Smartsheet for my work Agenda – my To-do-list. All details viz. Projects, tasks, sub-tasks, assigning tasks, status, communication exchanged with external parties, challenges faced – it's all there fed into one sheet. This is my go-to sheet to get a bird's eye view of all my responsibilities and what is the status of each. I also joke with my senior colleague that in case something untoward happens to me, all they would need to do is open that one single sheet and it's all there!

- Jamila Shehabi, Senior Associate, Dawat-e-Hadiyah

Smartsheet's benefits to Dawat-e-Hadiyah

1. Smartsheet helped in gathering data from external sources, which makes it relatively simple to collate and follow up on pending data.
2. Managing Accurate Assessment Data.
3. Efficiency and automation of routine follow-ups.


Support Dawat-e-Hadiyah have received from Copernicus

In our journey of learning Smartsheet, **Copernicus** has proactively provided support with timely updates and information on webinars which has helped us to leverage Smartsheet for our work.

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